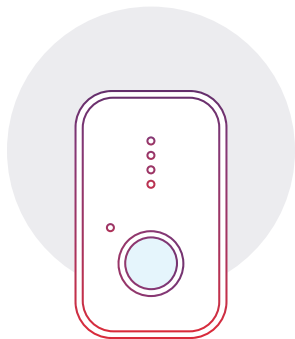




# MGMini

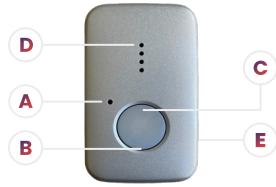
It's the ***smallest, lightest & most sophisticated***  
mobile alert device available



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Designed for your **comfort, choice & freedom**  
*Powered by* **AT&T 4G LTE & Verizon 4G LTE**

## What's in the **Box**



MGMini



Side View



Nonadjustable  
Lanyard



Belt Clip



Adjustable  
Lanyard



Charging Brick



Charging Cradle



USB Cable

## MGMini Details

Match the letters to the diagram to learn more about your device's functionality.

- A Microphone**  
The microphone allows you to talk with an emergency operator.
- B Light Indicator**  
The LED shows the battery status.
- C Help Button**  
Push this button in an emergency or to cancel a false alarm.
- D Speaker**  
This speaker amplifies the emergency operator's voice, along with any sound from the device.
- E Info Button**  
This button will help you use our MGMini in many ways (*see details below*).

**WARNING:** There is a mild strangulation and choking hazard, due to the very nature of wearing a neck pendant. Injury is unlikely, and the lanyard has been designed to break away when tugged.

## Congratulations!

You have chosen the **smallest, lightest, and most sophisticated** mobile alert device there is! We hope this discreet, but mighty device offers you peace of mind knowing help is just a button push away. While we hope you will never need our services, if you do, we are ready to help. Let's get your **MGMini** set up!

## 3 Steps to Set Up Your MGMini

- 1 Plug the large end of the USB wire into the charging brick, and plug the small USB end into the charging cradle. Then connect to a wall outlet that is not connected to a light switch. Once connected to power the charging cradle will display a green LED light on the front.
- 2 Place your **MGMini** on to the charger with the Help Button facing out. The device will state "**Powered On**" and then "**Charging.**" The device will display an LED light to show your device is charging. If the light blinks red, let it charge longer. When the light on the device turns solid green, the device is fully charged (which takes about 4 hours).
- 3 When your device is connected to the cellular network, it will say: "**Device Ready.**" Complete the setup by testing the device.



## You Did It!

### Now Let's **Test Your MGMini**

To test your device, press the side button twice, 1 second for each press. The device will say: **"Entering test mode. Press the Help Button to connect to the test center."** After you hear this, press and hold the Help Button on the front of the MG**Mini** for two seconds. The device will ask you to say your name. *(This tests the two-way microphone.)* When the test is complete, your device will say, **"Test Mode Completed."**



## To **Make an Emergency Call** or **Cancel a Call**

- Press the Help Button for 2 seconds. The device will say **"Initiating help."** You will hear a series of beeps when the device is activated.
- During the beeps you can cancel the call if needed by pressing and holding the Help Button for 5 seconds.
- While reaching our Monitoring Center, your device will say, **"Call in Progress"** every 10 seconds. When connecting, the device will say **"Call connected. Please stand by for an operator"** every 10 seconds until the call is fully connected.
- Once connected, simply speak to the emergency operator. When the call ends, your device will say, **"Call completed."**

*\*If there is a connection issue, the device will say, "Bad Network, Please call 911".*

Have questions about your device? Scan the QR Code to the right with your phone camera or visit: [medicalguardian.com/support/](https://medicalguardian.com/support/)



# The Info Button

The info button will perform different actions depending on how many times you press it. One press equals a one-second hold. You can press it up to four times. Here are the functions the info button performs:

## 1 Press – States your battery and network connection status:

- A clear cellular signal and the device battery is charged, the device will say, “**Cellular Signal Good. Battery Level Good.**”
- A clear cellular signal but the battery is low, device will say: “**Cellular Signal Good. Battery Level Low. Charge Your Device.**”
- A clear cellular signal but the battery is very low, device will say, “**Cellular Signal Good, Battery Level Very Low, Charge Your Device Immediately.**”
- A poor cellular signal but the battery is charged the device will state “**Battery Level Good, Cellular Signal Poor.**”
- A poor cellular signal and the battery is low, the device will say “**Cellular Signal Poor, Battery Level Low, Charge Your Device.**”
- A poor cellular signal and the battery is very low, the device will say “**Cellular Signal Poor, Battery Level Low, Charge Your Device Immediately.**”
- An an issue with cellular connectivity, the device will say: “**Cellular Network Fault.**”

- An issue with the device, not related to the battery or signal, the device will say: “**Device Out of Order.**”

## 2 Presses – Tests your device

- Press the info button twice and the device will say “**Entering test mode. Press the Help Button to connect to the test center.**”
- Press the Help Button on the front of the device for two seconds. You will be asked to state your name. This tests the two-way microphone.
- When the test call has been completed, the device says, “**Call Completed.**”

## 3 Presses – Pairs your device with a pendant or other add-on

- If you purchase an additional pendant and want to pair it with your MGMini, press the MGMini’s info button 3 times. Your MGMini will say, “**Entering pairing mode. Press the button on the peripheral to connect to the device.**”
- Then press the pendant’s button for 3 seconds. When the pairing has been completed, the device will say “**Pairing Completed.**”

## 4 Presses – Turns your device off

- Press the info button 4 times or press and hold for 4 seconds and you will hear a beep and the device says “**Powering Off.**”
- Power the device back on by pressing and holding the info button for 4 seconds or place it into the charging cradle.

# What do the lights mean?

What it Means	Light Indicator
<b>Normal</b>	Flashing <b>green</b> LED every 2 minutes (indicates normal behavior and above 20% battery).
<b>Low Battery</b>	Flashing <b>red</b> LED every 30 seconds (indicates that the battery is less than 20% and will remain flashing <b>red</b> even while cradled until the 20% threshold is met). When device is critically low, the LED will turn solid <b>red</b> .
<b>Charging</b>	Device will blink <b>red</b> until it is above the 20% threshold. Above 20% it will flash <b>green</b> and turn solid <b>green</b> when fully charged.
<b>Connectivity Issues</b>	Flashing <b>amber</b> LED every 1 minute (indicates there is an issue with the network connectivity).
<b>Over the Air Update</b>	All lights on ( <b>R, G, A</b> )

# FAQs

## Can I wear the M<sup>G</sup>Mini in the shower?

**Absolutely!** The M<sup>G</sup>Mini is water resistant and can be worn comfortably in the shower, an area where 80% of falls occur.

## Will I be protected anywhere I go with the M<sup>G</sup>Mini?

**Yes.** Using the medical alert system's GPS and WiFi capabilities, our highly certified emergency operators can always send immediate help, whether you're at home or on-the-go. The M<sup>G</sup>Mini has the widest GPS coverage of any medical alert, equipped with either AT&T 4G or Verizon 4G LTE connectivity.

## Can I speak to an emergency operator through the wearable device?

**You sure can.** The M<sup>G</sup>Mini comes with clear two-way audio speakers allowing you to connect to emergency operators 24/7.

## How long does my device stay charged?

**Battery life is up to 5 days.** It can vary depending on cellular strength, usage, and fall detection events.

## How do I get protected when my device is charging?

**Add a secondary pendant to your order.** With a secondary wrist or neck pendant you can connect to the M<sup>G</sup>Mini while in charging mode and access emergency help with the push of the button. This secondary pendant does come at a small fee, but it is well worth the extra layer of protection.

## Do I need to have AT&T or Verizon network service on my cellular plan in order to use this device?

**Not necessary.** The M<sup>G</sup>Mini comes with a cellular SIM card embedded in the device and is equipped with its own service plan that's all bundled into your total service costs. Enjoy nationwide coverage without the need to change your network plan.

# Customer Service

Have questions about your device? Scan the QR Code to the right with your phone camera or visit:  
**[medicalguardian.com/support/](https://medicalguardian.com/support/)**



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If you are happy with your MG**Mini**, please tell us about your story and share your experiences on:



**/MedicalGuardian**



**@MedicalGuardian**



**@MedicalGuardian**

If you need additional assistance, our Customer Care team can be reached at **1 (800) 313-1191**.

Monday - Friday 9:00am - 8:00pm (Eastern Standard)

Saturday 9:00am - 5:00pm (Eastern Standard)

Legal documentation can be found at: **[medicalguardian.com/legal](https://medicalguardian.com/legal)**