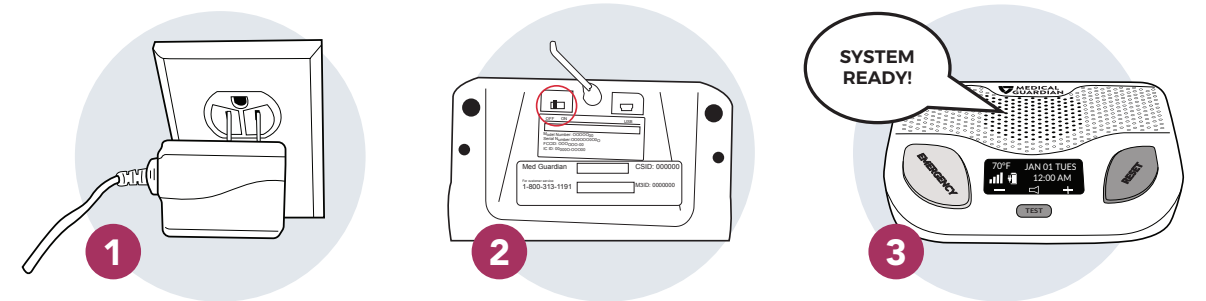


START HERE

1 Setting up and Charging your Home Guardian

- 1 Choose a location for the base station. Plug in the base station.
- 2 Turn on the ON/OFF switch underneath the base station—the display screen will show 12:00AM on January 1st.
- 3 After a few moments, the base station will say "System Ready," and the time and date will update. Your device is ready for testing.

PLEASE NOTE: Do not plug the base station power cord into an electrical outlet controlled by a light switch or into a power strip to avoid accidental power loss.

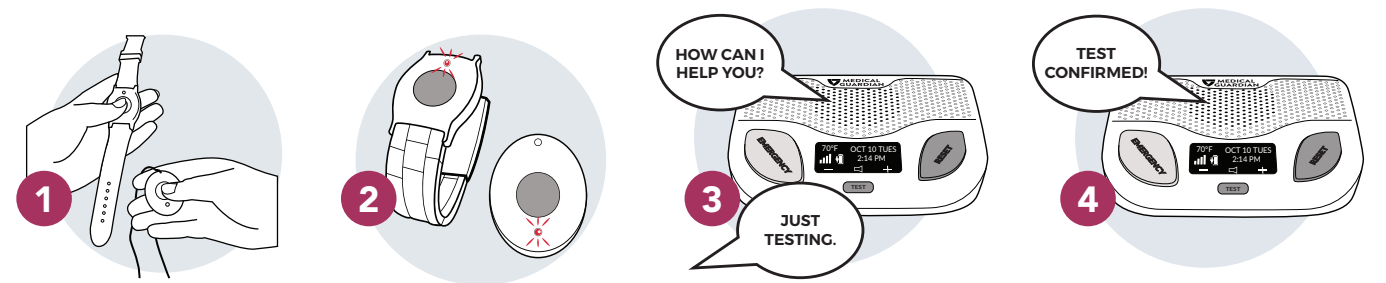


2 Testing your Home Guardian Emergency Buttons

- 1 Firmly press your wrist or neck pendant while standing close to your base station.
- 2 The button's red light will flash once indicating signal was sent.
 - The base station will indicate a call is in progress.
- 3 An operator will ask if you need help. **PLEASE STATE THAT YOU ARE JUST TESTING.**
- 4 Once the operator confirms the test they will disconnect the call.
 - Wait at least 60 seconds between testing each button.

PLEASE NOTE: If the operator is unable to connect through the base, they will try calling you on your phone. Keep an eye on your phone in case it rings—it's probably us!

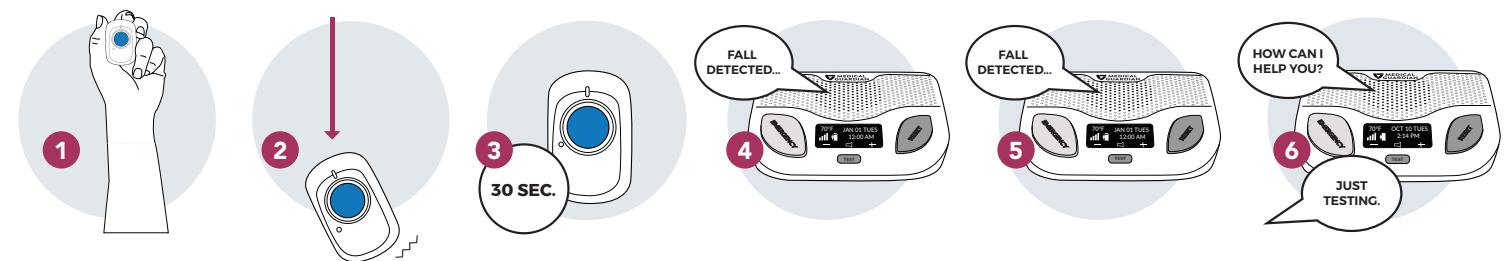
PLEASE NOTE: Test all of your buttons monthly to ensure they are working properly. Do not use the "TEST" button on the base station—it is only used for internal testing purposes.



PLEASE NOTE: This step only applies if you have a white fall detection neck pendant with a blue button in the center. If you do not have this pendant, skip this step.

3 Testing the Fall Detection on your Fall Detection Pendant

- 1 Hold the Fall Detection pendant up in the air, above your head works best.
- 2 Drop the pendant onto the floor.
- 3 Leave the pendant on the floor for a full 30 seconds.
- 4 The pendant will start to beep and the base station will announce "Fall detected. Press and hold button to cancel." Do NOT cancel the alarm.
- 5 A different announcement will begin "Fall detected. Contacting emergency response center."
- 6 An operator will ask if you need help. **PLEASE STATE THAT YOU ARE JUST TESTING.**



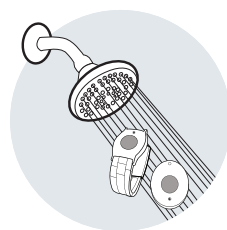
PLEASE NOTE: If you drop your Fall Detection pendant and the base does not announce anything after 30 seconds, pick up the pendant and try again. Hardwood or tile work best. If on carpet, try tossing it down to the floor from shoulder height to give it force.

PLEASE NOTE: Fall detection does not detect 100% of falls. If you are able, you should always press the button when you need help.

Home Guardian Features



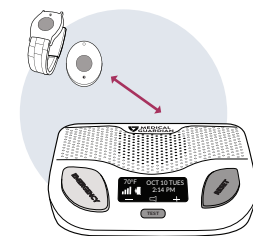
For **optimal protection** and to lower the risk of false alarms, adjust the lanyard so that the neck pendant rests on your breastbone.



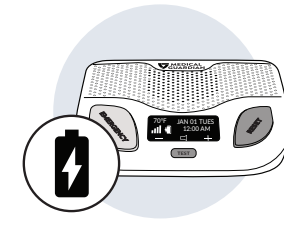
Your wearable button(s) are waterproof. They are safe to wear in the shower but please avoid the following as they may cause damage: **salt water, chlorine,** and submerging it under water for more than **30 minutes.**



If you leave town, **you can take your device with you**—just call Customer Care to update your address.



The range from your pendants to the base station is up to **600 feet.**



The base station has a **30-hour, rechargeable battery** in the event of a power outage.

FCC Statement

Product	Base	Pendant	Watch
FCC ID	PXTIGM-01	VDQIGP-01	VDQIGP-02

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

15.21

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) Energy set by the Federal Communication Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

In any circumstance the device is not placed in the specific supplied holster, ensure to maintain 2cm separation to your body in usage for RF exposure compliance.

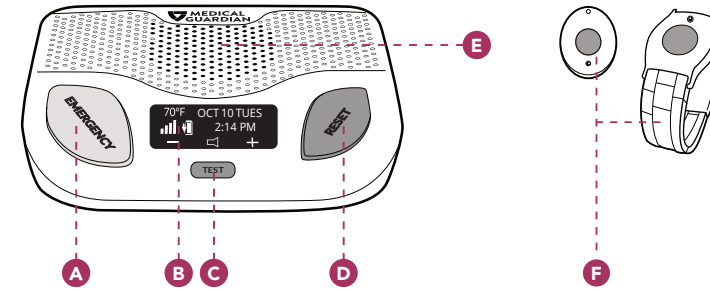
Models	Input	Output	Current Rating
IGB-01, IGB-02	115 V	12 VDC	1.5 A
IGB-01, IGB-02	Battery Backup	9.6 VDC	1.5 A
IGM-01, IGM-02	Internal	3.7 VDC	930 mAh
WBS	115 V	5 VDC	3000 mA
WBS	Battery Backup	4.2 VDC	3000 mA
IGPFD-01	Internal	3.6 VDC	1200 mAh
IGP-01	Internal	3 VDC	230 mAh
IGPWS-01	Internal	3 VDC	230 mAh
IGPWS-02	Internal	3 VDC	230 mAh
IGPWC-01	115 V	5 VDC	1000 mA
IGMCA-01	12 V	5 VDC	1A
MCC-02	115 VAC	5 VDC	1A

Radio Frequency (RF)

All devices frequency transmission = 433MHZ

FDA

MobileHelp is a FDA registered medical device manufacturer. MobileHelp quality system complies with regulation 21CFR 820 of the FDA Current Good Manufacturing Practice. The FDA is the official regulatory agency of all food, dietary supplements, medical devices, cosmetics and veterinary products in the United States.



- A Emergency Button**
Press this button in an emergency to contact our monitoring center.
- B LED Screen**
The date, time, temperature, signal strength, and battery charge is displayed here, and you can also adjust your volume to a desired setting.
- C Test Button**
The Test Button initiates a call with an automated test operator.
- D Reset Button**
The Reset Button is used to complete a soft reset of the base station.
- E 2-Way Speaker**
You can clearly hear and speak with an emergency operator using this speaker system.
- F Neck Pendant or Wristband**
These water-resistant, wearable buttons can trigger an emergency call up to 600 feet away from the base station.

FAQs

How do I call for help?

There are two ways you can call for help: you can either press the Emergency button on the base station or press your wearable button. The base station will say "Call in progress" several times, and once your information has been sent to our monitoring center, the base station will announce "Please stand by for an operator." One of our operators will then ask if you need help, and you can request emergency services or a member of your Care Circle to come and help you.

Can I speak to an emergency operator through my wearable button?

No. You can only speak to an operator through the base station. If you are unable to speak with our operators, don't worry – they will immediately send local emergency personnel to your home.

How far away from the base station will my wearable button work?

Your button will work within 600 feet of your base station. You can be sure of the distance that is covered around your home by completing a range test.

Can I cancel an emergency call in progress?

No. If you accidentally press the Emergency button or your wearable button, simply let the alarm go through to our monitoring center. Once you're connected to an operator, tell them that it was a false alarm, and no dispatch will be made.

How long does the base station's backup battery last?

The Home Guardian has a 30-hour backup battery so you will always be able to receive help in an emergency, even during a power outage.

How can I change the base station's volume?

To adjust the volume to a desired setting, simply press the plus (+) sign to increase the volume or the minus (-) sign to lower the volume. These icons are located near the megaphone icon on the bottom of the base station's LED screen.

Can I wear my button while sleeping?

Yes. You can wear your neck pendant or wristband to bed so you can receive help in the middle of the night should you ever need it. We do not recommend wearing the Fall Detection pendant while sleeping, as this may cause false alarms.

Can I wear my button in the shower?

Yes. The wearable buttons are highly water-resistant so you can wear your neck pendant or wristband in the shower, but it should not be submerged in more than 3 feet of water for more than 30 minutes and should not be used in salt or chlorine water.

Can I replace the neck pendant cord?

Yes, it will work with just about any chain or cord, so feel free to use any one of your personal chains or necklaces.

Can I replace the wrist button band?

Yes, you can replace the wrist button band with a standard watch band of your choice.

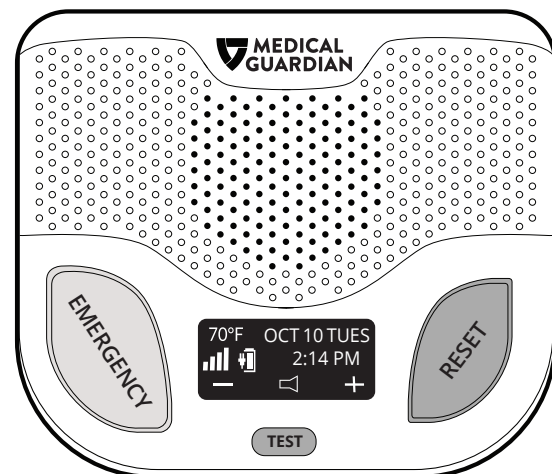
Are the button wristbands made of latex?

No. The wristbands are made with silicon and do not contain latex.

USER MANUAL

Home Guardian

A medical alert system without any landline telephone requirements.



Home Guardian Base Station Announcements

Announcement	What It Means	What To Do
"System ready."	The base station is connected to a power supply, and its LED screen is displaying the date, time, temperature, and signal strength.	If this is the first time using your device, call our Customer Care Team to activate it. Otherwise, your device is ready for use.
"Call in progress."	The base station is connecting you to our 24/7 monitoring center.	Don't worry – the base station will connect you to our monitoring center shortly.
"Please stand by for an operator."	Your unique information has been sent to our monitoring center.	Speak with an emergency operator and request help.
"Power not detected." (Both the red Emergency and blue Reset buttons will be flashing.)	The base station is not connected to an electrical outlet or power to the outlet has been lost.	Check that the base station is ON and correctly plugged into an electrical outlet.
"Power restored."	The base station is now connected to power supply.	Don't worry – your base station is working properly.
"Low battery."	The base station's battery level is very low.	Check that the base station is ON and correctly plugged into an electrical outlet.