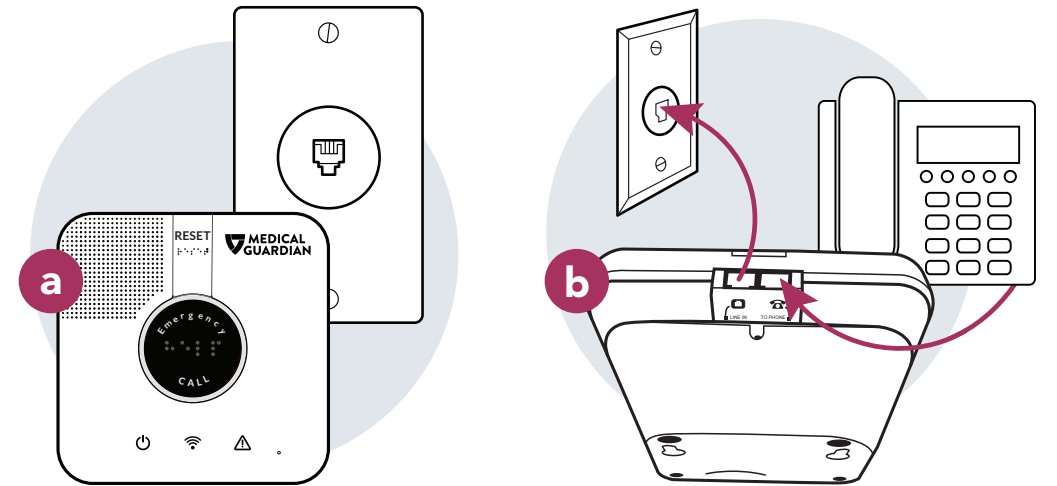


START HERE

1 Set up and install your device.

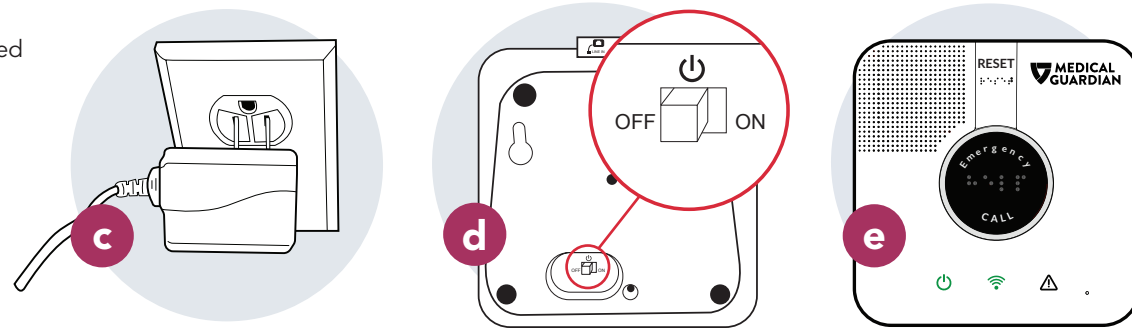
- Choose a location for the base station. We recommend placing the base station close to the main landline telephone wall jack or modem in your home using the provided six (6) foot phone cord.
- Set-up your base station. Unplug the phone cord from the landline telephone and plug it into the "LINE IN" socket located on the back of the base station.
 - Using the provided 6-foot phone cord, plug one end into the landline telephone and the other into the "TO PHONE" socket located on the back of the base station.
 - Optional:** If you choose to install the provided UL Bracket to ensure that the base station cannot be disconnected from the power supply, please skip to (f).

PLEASE NOTE: Do not plug the base station power cord into an electrical outlet controlled by a light switch or into a power strip to avoid accidental power loss.



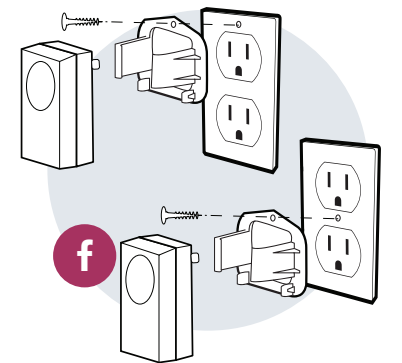
- Plug the base station power cord into a power outlet.
- Turn on the base station using the power switch located on the bottom of the device.
- Wait for the Power and Communication indicators on the base station to turn solid green and stop flashing.

PLEASE NOTE: If the Malfunction Indicator lights up red, please call our Customer Care team at 1-800-313-1191.



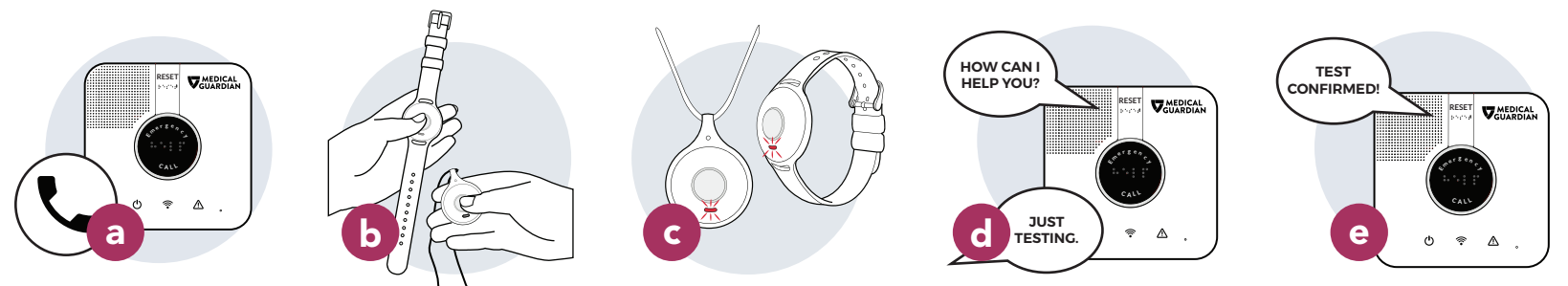
f Optional: Install the UL Bracket.

- Remove the screw from the power outlet's faceplate.
- Slide the UL Bracket over the base station power brick.
- Align the UL Bracket's screw-hole with the faceplate's screw-hole.
- Plug the power cord into the outlet, ensuring that the faceplate lines up.
- Screw the faceplate and UL Bracket onto the outlet.
- Continue with steps (c) through (e).



2 Testing your Classic Guardian Emergency Buttons

- Before testing your device, check your phone for a dial tone to ensure that the unit is not in any way affecting the normal functioning of your phone.
- Firmly press your wrist or neck pendant once while standing at least five feet from to your base station.
- The button's red light will flash once indicating signal was sent.
 - The base station will indicate a call is in progress with a voice prompt.
- An operator will ask if you need help. **PLEASE STATE THAT YOU ARE JUST TESTING.**
- Once the operator confirms the test they will disconnect the call.
 - Wait at least 60 seconds between testing each button. The communication light on your base station will return to a solid green.
 - Test all of your buttons monthly to ensure they are working properly.

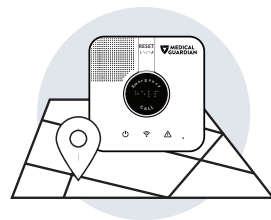


PLEASE NOTE: If the operator is unable to connect through the base, they will try calling you on your phone. Keep an eye on your phone in case it rings—it's probably us!

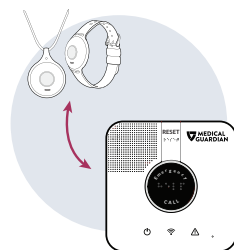
Classic Guardian Features



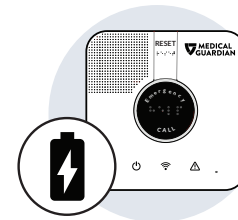
Your wearable button(s) are waterproof. They are safe to wear in the shower but please avoid the following as they may cause damage: **salt water, chlorine,** and submerging it under water for more than **30 minutes.**



If you leave town, **you can take your device with you,** so long as your new location has an active landline—just call Customer Care to update your address and phone number.



The range from your pendants to the base station is up to **1,300 feet.**



The base station has a **32-hour, rechargeable battery** in the event of a power outage.



Notes about Fall Detection*

For optimal protection and to lower the risk of false alarms, adjust the lanyard so that the neck pendant rests on your breastbone.

Fall detection **does not** detect 100% of falls. If you are able, you should always press the button when you need help.

*These notes only apply if the fall detection add-on has been added to your account.

Item	Data
Weight	1.23lb (0.56Kg), including adapter and battery
Dimensions	6 x 6 x 2.8in (152.4 x 152.4 x 71.12mm)
Mains Power	100-240VAC, 50/60Hz, 500mA
Reporting Mode	SIA to standard receivers (V.90 for Monitoring Station configuration) For UL listing: the Control Panel must communicate with a SIA compatible UL listed central station receiver
Frequency	868.3 MHz in Europe and FM 916.5 MHz in America (Factory configured)
Communication	PSTN
Color	White and Grey
Backup Battery	32 hours backup
Battery Type	Li-Po, 3.7V, 1.4Ah
Peripheral Devices	Up to 64 peripheral devices can be assigned
Operating temperature	32°F to 120°F (0°C to 49°C)

FCC Part 68 Compliance

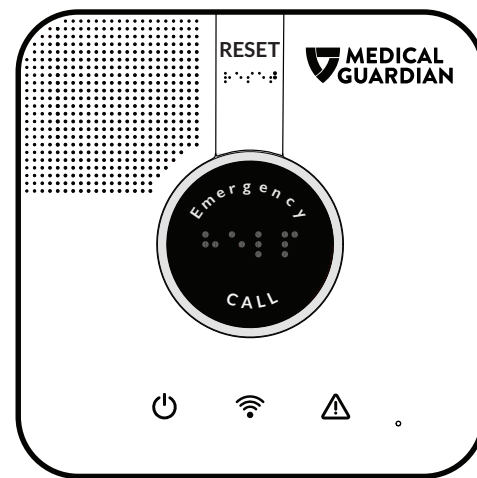
The required customer information is provided in the Installation and Operation Guide.

1. This equipment, the Classic Guardian, complies with Part 68 of the FCC Rules and the requirements adopted by the ACTA. On the rear side of this equipment is a label, that contains among other information, a product identifier in the format US:851MM00BES6502HCP. If requested, this number must be provided to the telephone company.
2. This equipment is designed to be connected to the telephone network using a RJ11 connector which complies with Part 68 rules and requirements adopted by ACTA. See Installation Instructions for details.

USER MANUAL

Classic Guardian

A cost-efficient medical alert system, the Classic Guardian keeps you safe both in and around your home.



MGDOC-10373

3. The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN of Classic Guardian is part of the product identifier that has the format US:851MM00BES6502HCP.
4. If the Classic Guardian causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice is not practical, you will be notified as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if it is necessary.
5. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
6. If trouble is experienced with the Classic Guardian, please contact Medical Guardian at 1-800-313-1191. If the equipment causes harm to the telephone network, the telephone company may request to disconnect the equipment until the problem is resolved.
7. The installation is described in the Installation Manual. Connection to telephone company provided coin service is prohibited. Connection to party lines service is subject to state tariffs.

FCC Part 15 Compliance

This device complies with FCC Rules Part 15 standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause undesired operation

NOTES:

This device complies with FCC Rules Part 15 standard(s). Operation is subject to the following two conditions:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications to this equipment not expressly approved by the party responsible for compliance (Essence Ltd.) could void the user's authority to operate the equipment

Return Policy: Return policy information can be found at: <https://www.medicalguardian.com/legal/policies>

FAQs

How do I call for help? There are two ways you can call for help: you can either press the Emergency Call button on the base station or press your wearable button. A confirmation siren will sound, and the Emergency Call button will light up red. Once you're connected to our monitoring center, one of our emergency operators will ask if you need help. You can then request emergency services or a member of your Care Circle to come and help you.

Can I speak to an emergency operator through my wearable button? No. You can only speak to an operator through the base station. If you are unable to speak with our operators, don't worry – they will immediately send local emergency personnel to your home.

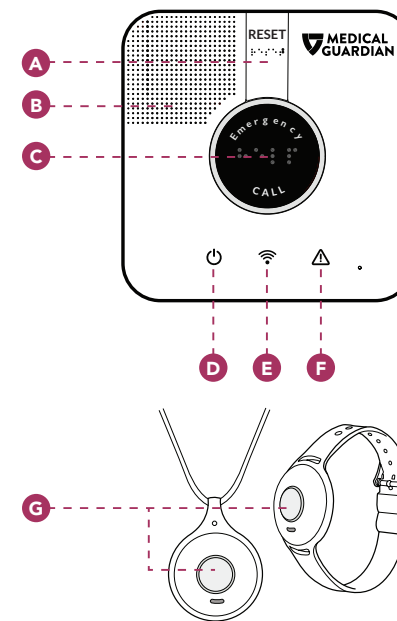
How far away from the base station will my wearable button work? Your button will work within 1,300 feet of your base station. You can be sure of the distance that is covered around your home by completing a range test.

Can I cancel an emergency call in progress? No. If you accidentally press the Emergency Call button or your wearable button, simply let the alarm go through to our monitoring center. Once you're connected to an operator, tell them that it was a false alarm, and no dispatch will be made.

How long does the base station's backup battery last? The Classic Guardian has a 32-hour backup battery so you will always be able to receive help in an emergency, even during a power outage.

Can I wear my button while sleeping? Yes. You can wear your neck pendant or wristband to bed so you can receive help in the middle of the night should you ever need it. Fall detection pendants should not be worn while sleeping and this may increase the likelihood of false alarms.

Can I wear my button in the shower? Yes. The wearable buttons are highly water-resistant so you can wear your neck pendant or wristband in the shower, but it should not be submerged in more than 3 feet of water for more than 30 minutes and should not be used in salt or chlorine water.



- A Reset Button**
The Reset Button is used to complete a soft reset of the base station.
- B 2-Way Speaker**
You can clearly hear and speak with an emergency operator using this speaker system.
- C Emergency Call Button**
Press this button in an emergency to contact our monitoring center.
- D Power Indicator**
This indicator confirms that the base station is powered on.
- E Communication Indicator**
This indicator confirms that the base station is connected to your landline telephone.
- F Malfunction Indicator**
This indicator lights up red if there is an issue with your system.
- G Neck Pendant or Wristband**
These waterproof, wearable buttons can trigger an emergency call up to 1,300 feet away from the base station.

Classic Guardian Base Station Indicators

Feature	Symbol	Color	Display	What It Means
Power Indicator		Green	On Blinking Off	The base station is connected to a power supply. The base station is operating on its backup battery. The base station has no power.
Communication Indicator		Green	On Blinking	The base station is connected to your landline telephone. The base station has a poor phone line connection.
		Red	On Blinking	The base station is not connected to your landline telephone correctly. The base station has a poor phone line connection.
		Orange	On	You are connected to our monitoring center.
Malfunction Indicator		Red	On Blinking	Control Panel or peripherals malfunction. Supervisory lost.
Emergency Call Button		Red	On Blinking Off	Our monitoring center has received your emergency call. There's an emergency call in progress. No emergency call has been placed.
Reset Button		Orange	On	The Emergency Call button or the wearable button has been pressed.